

ENO General Membership Meeting January 4, 2017

President Nancy Mahlow called meeting to order at 6:59 pm.

County Meeting Announcement- Thursday Jan 19 in room 213 at 7pm at Foster Community center Drain Commissioner Pat Lindemann will be presenting his designs for the Montgermy Drain Project.

Presentation- Lance Langdon –Ingham County 911 Center Director-As of June 2012 They combined the Lansing and East Lansing office together to become the Ingham County 911 Center. They basically cover all of the 561 square miles of Ingham County which includes all of the city of Lansing as well as the parts that dip into Eaton and Clinton County. It never close 24/7 It oversees a population of over 200,000 people plus everyone who come and go in the county during the day. They work with 14 police and 15 fire/EMS departments. They have 12 people on duty at all times (11 operators/1 supervisor). They take incoming/outgoing calls of about 500,000 a yr. They dispatch about 262,000 calls out. Operators will do a complete interview or as complete as possible with a caller to get as much detail as they can. He passed out a Phone list with a screen cleaner to add to your phone. He explained how there are 3 parts of information to give to the operator. They are Location, Situation and Information. Location- The operators do not always know where you are by the phone#. Situation- what is happening, what type of emergency it is etc... Information- need more or may need to give you some information so stay on the line. Instructions to be a good witness would be to give as much detailed information as you can. Medical instructions are put into the computer so that it will open up with specific questions for the operator to ask the caller to answer to help determine what is needed. The answers will go directly to the City of Lansing ambulances so they have the information before they even get there. This is why they go thru a complete interview. Smart 911 programs- it is a program that you sign up online you can put medical info, where key is, pictures of residents, anything you put into it. This is especially good to use older people who live alone, people with medical conditions but it for everyone to use. Please consider signing up for it. It will also work if someone can get the phone dialed but not talk into it to help them. Other languages can be put in there as well. They have about 1300 signed up as of now. Not sure about numbers how it has saved since it is only stays on their system for about 45 mins it will pop up on any country 911 because it is attached to phones. They are working with mobile phone companies to use text 911. Not in Ingham county now but hopefully in May of 2017 to text 911. The system will call back a mobile phone is the call is hung up and send a text. It is a good career- they're always hiring. You have to have a High school education; type at least 35 words a minute, and can pass a background check. You can go to 911 on the Ingham county website to learn more. He has never heard of any layoffs at the 911 Center in Lansing or EL. Training takes about a yr. from initial call taker (4 months) up to dispatcher. There was a question about Holmes St. and Holmes rd. getting mixed up as well as other streets with the same name in Lansing and EL. It would help to give a cross street define the location for the operator. You can go to their website to see about any calls you have made to them.

ENO Board Elections will be in April- Sent form around the room to sign up.

Land use- Nancy brought up a couple of issues that residents have been discussing. First is parking issues within neighborhoods- we know that nothing is being done and they can park wherever they want but parking near fire hydrant, and corners- cannot happen. Jody replied to be honest it is not a priority at this point to the city. The second issue was signage at businesses but it was not discussed.

City Council- Jody Washington 1st Ward Councilmember There are lots of exciting things happening in 1st ward. On Jan 9 they will vote in leadership for 2017 for council then in the next week or so, will know committee assignments. New things to come in our area- Sparrow will expand into the red cedar project but it is not attached to the Joel Ferguson project there. Scott Gillespie is working on finalizing a deal on

Michigan Ave east of his project in the 2000 block. In REO Town Sleep walker ale and Blue Owl Coffee are opening soon. On Kzoo, Red's Smokehouse is opening in the same strip with ANC. Jody has been working on a Transparency on Bidding ordinance that is for projects over 750,000 that come to council for brownfield and other Incentives. The developers would have to advertise the bids in 3 places including the exchange have a sealed bid and open them in public. They had a public hearing but have made lots of changes since then so the vote has been delayed. It will have another public hearing since there have been changes. Items coming up for the Eastside and council are an urban farming ordinance that Joan Nelson brought to council and wanted them to vote on it without going thru the committees. It is not being looked at this point but they do look at it, they will start from scratch. They are trying to wrap up the medical marijuana ordinance and get it voted on; hopefully soon it will be done. Feb 4 is the next 1st Contact. Jody will not be there but she is asking another council member to lead it for her.

Spring Souper- March 4, 2017 4-6:30pm at Pattengill Cafeteria. Please join us for some wonderful soup, and fun. We will have local celebrity servers as well as raffles and a silent auction. The flyers for the event will be available at the Feb meeting. If you have any questions please see Denise Kelley

Cheryl motioned to adjourn the meeting. Denise seconded It passed

Meeting closed at 8:39pm

Respectfully submitted by,
Denise Kelley
ENO Secretary